

## Information on the Processing of Personal Data within the Framework of the Partnership between Daimler Truck AG (DTAG) and UNION TANK Eckstein GmbH & Co. KG (UTA) for Providing International Roadside Assistance

According to **Article 13 GDPR**, UTA and DTAG hereby inform you of the processing of your personal data (in accordance with **Art. 4, no. 1, GDPR**) as part of a contractual relationship between you and the partnership between UTA and DTAG. UTA and DTAG process your personal data in the context of the cooperation as independent controllers as defined by Article 4, no. 7, GDPR. In so doing, the partners process the data you have provided under their own responsibility and for their own purposes. Below, you will find a presentation of the corresponding information for each partner.

### I. Information about the Controllers

#### 1. Name and contact details of the Controllers:

<p><b>Daimler Truck AG</b></p> <p>Daimler Truck AG          Mercedesstrasse 120          70372 Stuttgart, Germany          Germany</p>	<p><b>UNION TANK Eckstein GmbH &amp; Co. KG</b></p> <p>Heinrich-Eckstein-Str. 1          63801 Kleinostheim, Germany          Tel.: +49 6027 509-0          Fax: +49 6027 509-77177          E-mail: <a href="mailto:info@uta.com">info@uta.com</a>          Internet: <a href="http://www.uta.com">www.uta.com</a></p> <p><b>Representative of the Controller</b>          Carsten Bettermann</p>
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## 2. If you have any data protection questions, please contact:

<p><b>Chief Officer for Corporate Data Protection at Daimler AG</b></p> <p>Daimler AG HPC E600 70546 Stuttgart Germany E-mail: data.protection@daimler.com</p>	<p><b>UNION TANK Eckstein GmbH &amp; Co. KG, data protection controller</b></p> <p>Heinrich-Eckstein-Str. 1 63801 Kleinostheim, Germany Tel.: +49 6027 509679 E-mail: datenschutz@uta.com</p>
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As part of contact with one of the partners (e.g. for the assertion of your data subject rights) via e-mail, the data you provide (your e-mail address, contact data, if applicable) is stored in order to respond to your request. The data collected in this context is deleted once storage is no longer necessary or restricted if subject to statutory retention periods. The partners have no influence over the information you communicate and therefore exclude any liability.

## II. Data processing information

UTA and DTAG process your personal data as part of their partnership for limited purposes and under their respective responsibility.

<p>The processing described below pertains exclusively to processing activities by DTAG.</p> <p><b>Purpose of and legal basis for the processing</b> During your telephone call with the Customer Assistance Center ("CAC") for the purpose of concluding a contract for services to utilize the international roadside assistance service ("Roadside Assistance Contract"), DTAG uses the customer master data you provide (in particular, name of company, address, data of the contact, information on the driver) and, if needed, the VIN or license plate number, as well as any data that DTAG needs from you for invoicing purposes (especially VAT ID) in order to execute the Roadside Assistance Contract concluded with you. The lawfulness of the data processing is based on Art. 6, 1b, EU GDPR.</p> <p><b>Categories of recipients of personal data</b> To fulfill the contractual obligations from the Roadside Assistance Contract, DTAG relies on various partners to whom it communicates your data. This is for the performance of the repair contract by the workshop you have tasked.</p>	<p>The processing described below pertains exclusively to processing activities by UTA.</p> <p><b>Purpose of and legal basis for the processing</b> <u>Processing as part of the business relationship</u> If a contract regarding payment processing (Payment Contract) is concluded between your company and UTA, UTA processes personal data pertaining to you or your company in order to fulfill this contract regarding payment processing. The data processed will be all the data that UTA receives as part of the utilization of the roadside assistance service. This is relevant company and vehicle master data (in particular, name of company, address, data of contact person, information on the driver and, if needed, VIN or license plate number), as well as all data required from you as part of payment processing (e.g. bank data and VAT information).</p> <p>The processing personal data in the aforementioned processing steps is based on Article 6, para. 1b, GDPR.</p>
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The workshop you have tasked communicates your data to a partner for invoice verification, in the event of complaints as well as payment and service issues. This partner is in Germany. For the performance of the payment contract, your data is also transferred to our payment processing service provider UTA.

In the event of default, DTAG will also communicate your data to the DTAG sales company local to your headquarters.

This will ensure that these partners are subject to the same contractual obligations regarding confidentiality, data protection and data security.

#### **Data transmission to a third country**

For the performance of the repair contract, DTAG also communicates data to workshops outside the European Economic Area (EEA) or grants them access, depending on where the workshop you have tasked is located.

Because countries outside the EEA usually do not have the same level of data privacy as the EU, DTAG ensures by way of contract that the workshops take measures to ensure that data is protected in accordance with the EU/EEA standards. Daimler Group companies are also governed by the strict data privacy requirements of the Daimler Group.

#### **Duration of data storage**

DTAG stores your personal data for as long as it is required for the performance of the Roadside Assistance Contract. DTAG also stores personal data beyond that if it is required to do so by law. For example, invoices must be stored for a period of ten years. DTAG also stores customers' personal data until the end of the applicable periods of limitation in order to assert any existing legal claims.

#### Processing of data in case of payment issues

In case of default, UTA may assign outstanding claims to a partner. In this context, all the necessary data, in the required scope, is handed over for the purpose of executing the collection procedure.

UTA processes your personal data for the aforementioned processing step based on a legitimate interest in accordance with Article 6, para. 1f, GDPR.

#### Processing of your data to meet a legal requirement that UTA is subject to as controller

UTA processes your data on the basis of legal archiving requirements or financial regulations from the German Fiscal Code or the German Commercial Code.

This processing is done in connection with Article 6, para. 1c, GDPR.

#### **Categories of recipients of personal data**

Within the company, all organizational units at UTA that require access to your data in order to fulfill our contractual and legal obligations are granted access to it.

Contractual partners and vicarious agents may also come into contact with your data. These partners are accordingly contractually obligated by UTA to comply with data protection requirements and support UTA in conducting a business relationship with you.

#### **External service providers**

As part of the fulfillment of contractual obligations, UTA partially relies on external service providers (e.g. logistics providers). UTA ensures that third parties have access to only the personal data necessary for performing individual tasks.

#### **Other recipients**

Furthermore, UTA cannot exclude the possibility that your data may have to be transferred to recipients such as criminal investigation authorities or other government

	<p>entities in order to fulfill legal disclosure obligations. Under no circumstances will UTA sell your data to third parties.</p> <p><b>Data transmission to a third country</b></p> <p>If, as part of the processing of your data, UTA transfers it to a service provider outside the EU/EEA, UTA will only do so to outside countries which the EU Commission has certified to have an appropriate data protection level or if there are other data protection guarantees.</p> <p><b>Duration of data storage</b></p> <p>UTA stores your personal data strictly for specific purposes or in accordance legal requirements for the periods listed below: Your data will be deleted as soon as it is no longer required for the processing in connection with the purposes referred to above. In so doing, it may happen, among other things, that your data will be stored until the expiration of the respective applicable period of limitation during which claims against UTA can be asserted.</p> <p>UTA stores invoice-related documents, including the personal data you have processed, for ten years in accordance with statutory retention periods. Commercial and business correspondence, e-mails and other digital documents are stored for six years. In case of objection to data processing, UTA will handle the data in accordance with Article Art. 17 GDPR.</p>
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### III. Rights of data subjects

You have the following rights in connection with the processing of your personal data:

- According to Article 15 GDPR, you have the right to receive information about and access to the data stored by us.

- According to Article 16 GDPR, you have the right to order the rectification of incorrect data.
- According to Article 17 GDPR, you have the right to have your data erased provided there are no legal grounds for any further storage.
- According to Article 18 GDPR, you have the right to request restricted processing of your data. This means that your data will still be saved but may only be processed with certain restrictions (e.g. with your consent or for the assertion of legal claims).
- According to Article 20 GDPR, you have the right to data portability with respect to all data that you have provided to us. This means that DTAG has to provide you with this data in a structured, commonly used and machine-readable format.

You can exercise your rights regarding the aforementioned processing activities vis-à-vis the responsible controller at any time by using the aforementioned contact data.

Furthermore, you have a right of objection toward UTA regarding processing as part of the resolution of payment issues (collection measures). To exercise your right of objection, you can get in touch with UTA using the aforementioned contact data.

### **Right to lodge a complaint**

You have the right to file a complaint with the aforementioned data protection controller or a data protection supervisory authority – even your national one. The data protection supervisory authorities responsible for the controller are:

<p><b>State Officer for Data Protection and Freedom of Information for Baden-Württemberg</b></p> <p>P.O. Box: 10 29 32 70025 Stuttgart Telephone/Fax Phone: 0711/61 55 41 – 0 Fax: 0711/61 55 41 – 15 Email: <a href="mailto:poststelle@lfdi.bwl.de">poststelle@lfdi.bwl.de</a></p>	<p><b>Bavarian State Office for Data Protection Supervision (BayLDA)</b></p> <p>Promenade 27 91522 Ansbach, Germany Phone: +49 981 53 1300 E-Mail: <a href="mailto:poststelle@lda.bayern.de">poststelle@lda.bayern.de</a></p>
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### **IV. Effective date and modification of this data protection information**

This data protection information is currently valid and was last updated in July 2020.

Legal notice:

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[www.daimler-truck.com](http://www.daimler-truck.com)

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Domicile and court of registry: Stuttgart, HRB no.: 762884  
Chairman of the Supervisory Board: Ola Källenius  
Board of Management: Martin Daum, Chairman;  
Stefan Buchner, Sven Ennerst, Jochen Götz, Jürgen Hartwig, Roger Nielsen, Hartmut Schick

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UNION TANK Eckstein GmbH & Co. KG is a limited partnership with registered offices in 63801 Kleinostheim, Aschaffenburg Court of Registry, HRA 835  
The personally liable shareholder is UNION TANK Eckstein GmbH with registered offices in 63801 Kleinostheim, Aschaffenburg Court of Registry, HRB 129