

**Termination of Mercedes ServiceCard for Mercedes-Benz vans <3.5t**

Customer no. XXXXXX

Dear Sir or Madam,

As the owner of one or several Mercedes ServiceCards issued by UNION TANK Eckstein GmbH & Co. KG which can be used to process workshop and breakdown services in the Mercedes-Benz service network, we'd like to inform you about an important change.

**The purchase of workshop and breakdown services for Mercedes-Benz vehicles under 3.5 tonnes (vans) via the Mercedes ServiceCard will be discontinued as of 30.11.2022.** This is due to the spin-off of Daimler Truck AG from Mercedes-Benz Group AG and the resulting discontinuation of card acceptance.

Because of this, we are terminating the option of obtaining workshop and breakdown service via your Mercedes ServiceCard for vehicles under 3.5 tonnes (vans) in due form and time as of 30.11.2022.

However, you can continue make full use of your Mercedes ServiceCard up to and including 30.11.2022.

**Starting 01.12.2022 the Mercedes ServiceCards for your vans <3.5 t can no longer be used.**

**Important:**

**Note that your Mercedes ServiceCards issued for truck and bus fleets remain valid.**

To ensure that you can use our services for your vans in the future, we recommend an alternative: the UTA card. Using the UTA card, you'll benefit from the convenient processing of workshop and breakdown services in the Mercedes-Benz service network. Please contact by email [info.UK@uta.com](mailto:info.UK@uta.com) or [uta.com/advantages\\_vans](http://uta.com/advantages_vans) for more information.

Thanks for your understanding. If you have any questions regarding the UTA card, please contact us from Monday to Friday between 08.30h – 17.00h on +31 30 799 7050.

If you have questions regarding your Mercedes ServiceCards, please contact our Mercedes ServiceCard colleagues at [Van@MercedesServiceCard.com](mailto:Van@MercedesServiceCard.com).

Kind regards

UNION TANK Eckstein GmbH &amp; Co. KG