



# A SMALL CARD WITH GREAT BENEFITS.

Always safe on the road: Your Mercedes ServiceCard.  
Simply more service.

Mercedes-Benz  
Trucks you can trust



# SIMPLY SMART AND FAST. EUROPE-WIDE.

No need to stop to deal with minor issues – your drivers just need to keep the Mercedes ServiceCard ready.

The journey starts. Everything on board? Of course – you keep track of all the details. That's why your driver also owns the ServiceCard. It offers useful services for all Mercedes-Benz truck trips, in 35 countries\* in Europe. You'll never know what's coming, but with your service or fuel card you are prepared for everything.

Your Mercedes ServiceCard offers:

- Cashless services “à la card” while traveling – from paying workshop invoices, in case of a breakdown, to toll or ferry booking
- No Mercedes-Benz trucks service network fees
- Refuelling at special conditions
- More safety for your driver, as no cash has to be carried along

**The journey continues –  
more details on the following pages!**

\*Card acceptance in Albania, Andorra, Austria, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom.





# GUARANTEED MOBILITY. ACROSS EUROPE.

Simple handling in the event of an emergency -  
with Mercedes-Benz Service24h and your service card.

There's always a chance that something might happen. With the Mercedes ServiceCard, you and your driver can quickly deal with any situation: In the event of a breakdown, your card data is provided automatically to the Emergency Service Center for immediate authorisation. With this guarantee of payment, the case can be forwarded directly to a repair workshop and downtime is kept to a minimum.

Further processing of breakdown assistance is also very easy: Your invoice address and the remaining information, such as the VAT ID Number, are transferred directly to the respective workshops when you use your card. Ideal conditions for correct invoicing and to get you moving again quickly.

## Service24h



- Fast roadside assistance due to immediate guarantee of payment
- No processing fee for European breakdown cases, as part of Mercedes-Benz Service24h
- Free-of-charge, cashless payment processing in the Mercedes-Benz trucks service network

## Customer Portal



Free web application  
with additional services

- Electronic access to invoices
- 24/7
- Self-service features for service card & account management

> [www.servicecardportal.com](http://www.servicecardportal.com)



# YOUR VEHICLE IS IN GOOD HANDS. THAT'S A PROMISE.

Simply use your Mercedes ServiceCard - and leave your trucks in our competent hands.



The Mercedes ServiceCard gives you access to professional maintenance, repair and replacement part services at designated specialist workshops in 35 countries. Within the Mercedes-Benz trucks service network, you do not incur any card fees or service charges.

Do you have any special agreements and contracts which have to be taken into account when invoicing? On request, we can check all your invoices before they are posted. And if you do have a complaint, we'll resolve it for you. With your Mercedes ServiceCard, you can count on (and account for) top services easily, anywhere.

## Services

- Maintenance, repair and purchase of replacement parts
- Cashless payment and guarantee of payment
- Formal invoice verification (on request)
- Card usage for one or more vehicles
- Free complaint processing



# STAY INDEPENDENT. WHEREVER IN EUROPE YOU ARE.

Benefit from great conditions at a large network of gas stations of different companies across Europe - and no more delays.

Successful trips also include uncomplicated stops at gas stations. Your Mercedes ServiceCard plays a crucial role here: Through our partner UTA Edenred, one of the largest supply networks in Europe is at your disposal. Refuel in 36 countries at over 62,000 filling stations.

With an individual fuelling consultation, optimisation potentials for your fleet and your routes can be identified.

Reduce your fuel costs easily and efficiently with UTA services and digital fuel planning.

But the Mercedes ServiceCard is more than a fuel card: It also offers your drivers a range of other options, for example payment for toll or ferry fees. The connection to Fleetboard also allows you to check for plausible refuelling. Because a more intelligent and efficient service gets you to your destination quicker.



## Refuelling



- Special conditions for Mercedes-Benz truck customers
- A large network of acceptance locations through cooperation with UTA Edenred
- Cashless payment processing
- Liquidity benefit

## Invoicing service



Free additional services for fuel card users, such as:

- 14-day consolidated invoice
- Country-specific statements for easy applications for sales tax refunds
- Electronic transfer of invoice data





# EVERYTHING UNDER CONTROL. ALL THE TIME.

The fuel card offers various additional services - so you can focus on your core business.

A good feeling: The journey just keeps on going. And why wouldn't it?

With the Mercedes ServiceCard fuel card you have all the relevant details under control. Even toll payments are simplified: In cooperation with UTA, we offer simple toll billing with different toll solutions.

With the EETS-enabled UTA One® next toll device, you have clear sailing in Europe.

And because services like these drive your business forward, we offer you many other possible applications with the fuel card.



## Toll solutions



- On-board units for different toll systems
- UTA One® next: a single EETS-enabled toll device facilitates toll processing in 15 countries.
- Liquidity benefit

## Plus Services



- Cashless transit services at tunnels, bridges and combined rail-road sections
- Quick and easy customs clearance at borders
- Carefree parking in secure car parks.

Find out more about the service and fuel card and apply for the card directly: [www.mercedesservicecard.com](http://www.mercedesservicecard.com)



If you have any questions regarding the Mercedes ServiceCard our international Customer Service will be happy to support you. Feel free to contact us from Monday to Friday, 8am to 6pm.

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